

## **Customer Service Representative - State Farm Agent Team Member**

[Sylvia Benjamin - State Farm Agent](#)

**Nappanee, IN**

**Full-time**

### **Full job description**

#### Position Overview

Successful State Farm Agent is seeking a qualified professional to join their winning team for the role of Sylvia Benjamin State Farm. We seek an energetic professional interested in helping our business grow through value-based conversations and remarkable customer experience. If you are a motivated self-starter who thrives in a fast-paced environment, then this is your opportunity for a rewarding career with excellent income and growth potential.

### **Benefits**

Pulled from the full job description

- 401(k)
- Health insurance
- Opportunities for advancement
- Paid time off
- Profit sharing

### Responsibilities

- Establish customer relationships and follow up with customers, as needed.
- Provide prompt, accurate, and friendly customer service. Service can include responding to inquiries regarding insurance availability, eligibility, coverages, policy changes, transfers, claim submissions, and billing clarification.
- Work with the agent to establish and meet marketing goals.
- Maintain a strong work ethic with a total commitment to success each and every day.

As an Agent Team Member, you will receive...

- 401K
- Hourly pay plus commission/bonus
- Health benefits
- Profit sharing
- Paid time off (vacation and personal/sick days)
- Valuable experience
- Growth potential/Opportunity for advancement within my agency
- Top 100 Agent in the United States.

### Requirements...

- Interest in marketing products and services based on customer needs.
- Excellent interpersonal skills
- Excellent communication skills - written, verbal and listening
- Enthusiastic about the role insurance and financial products play in helping people manage the risks of everyday life, recover from the unexpected, and realize their dreams
- People-oriented
- Organizational skills
- Detail oriented
- Proactive in problem solving
- Dedicated to customer service
- Ability to work in a team environment
- Bilingual - Spanish preferred

If you are motivated to succeed and can see yourself in this role, please complete our application. We will follow up with you on the next steps in the interview process.

This position is with a State Farm independent contractor agent, not with State Farm Insurance Companies. Employees of State Farm agents must be able to successfully complete any applicable licensing requirements and training programs. State Farm agents are independent contractors who hire their own employees. State Farm agents' employees are not employees of State Farm.